

TERRAFIRMA®

CONCRETE REPAIR GUIDE

You've Made the Right Call

Concrete issues like yours rarely happen overnight. They're the result of slow changes in soil, moisture, or stress over time. The important thing is that you've already made the right choice of bringing in the trusted professionals at TerraFirma to give you the peace of mind you deserve.

After all, you called us because you understand that quick, cosmetic fixes don't last. **Your home deserves a permanent solution, installed the right way—**and that's exactly what we're here to deliver.



The TerraFirma Difference

Because you've scheduled with TerraFirma,
you're getting more than an inspection—
you're getting decades of proven experience
and a team that puts homeowners first.



**Trusted by
Homeowners
For Over 20 Years**



Remarkable Experiences:
Clear communication, clean
job sites, respectful crews



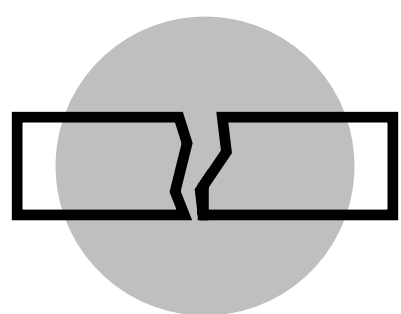
Proven Results:
Thousands of successful
repairs across the region



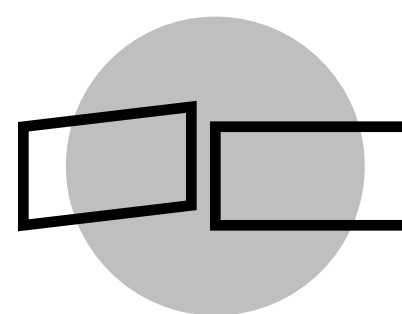
National Support:
Backed by the Foundation
Supportworks® Network

SIGNS OF CONCRETE PROBLEMS

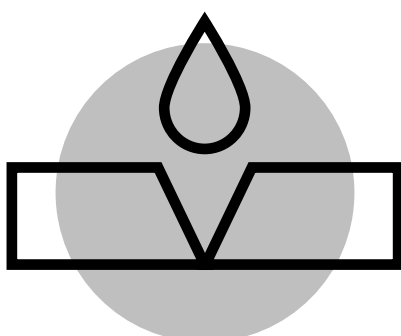
We'll soon be out to diagnose the concrete issues you called us about. In the meantime, here are some other signs to look out for:



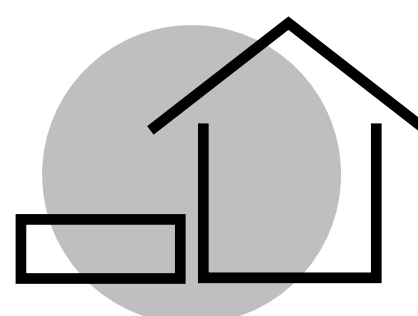
Cracks that are
widening or multiplying



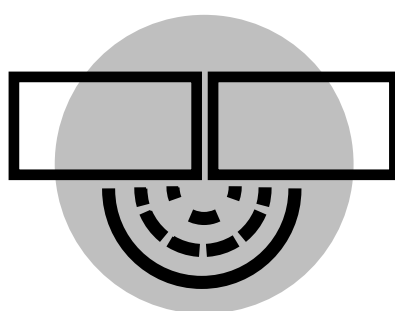
Uneven or
sunken slabs



Water pooling on or
near concrete surfaces



Gaps between slabs
and adjacent structures



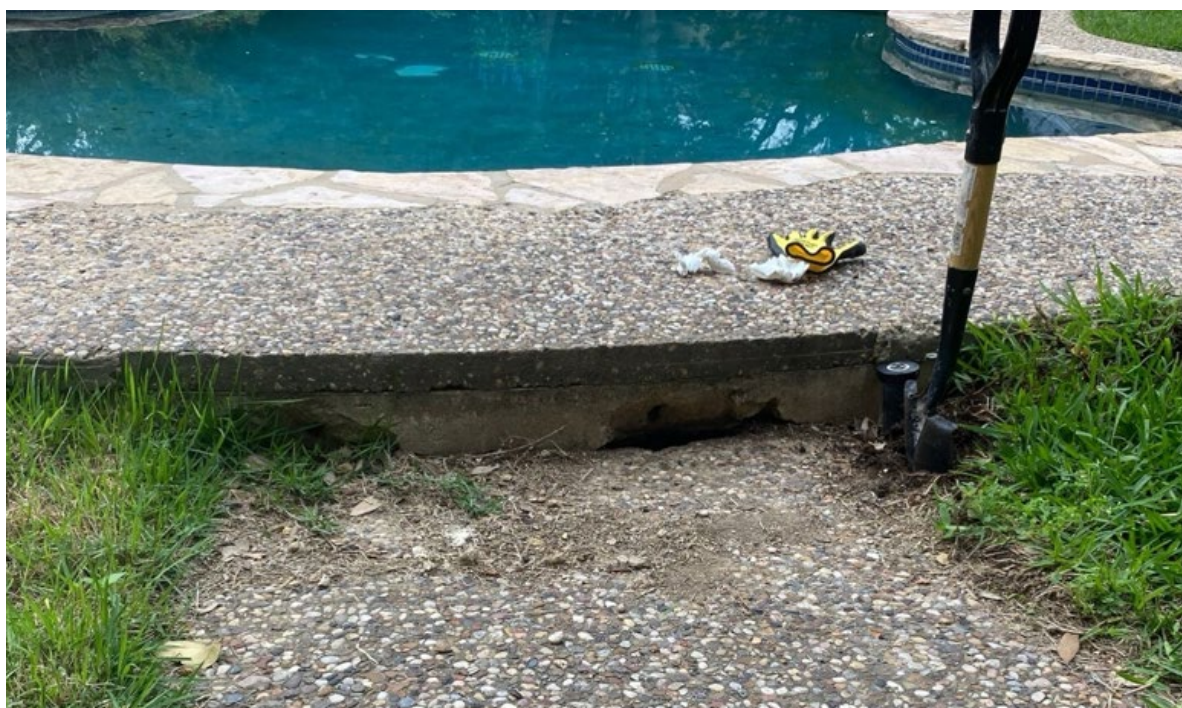
Surfaces that sound
hollow when tapped

Make note of anything you see—it helps your Design Specialist give you the most complete assessment.

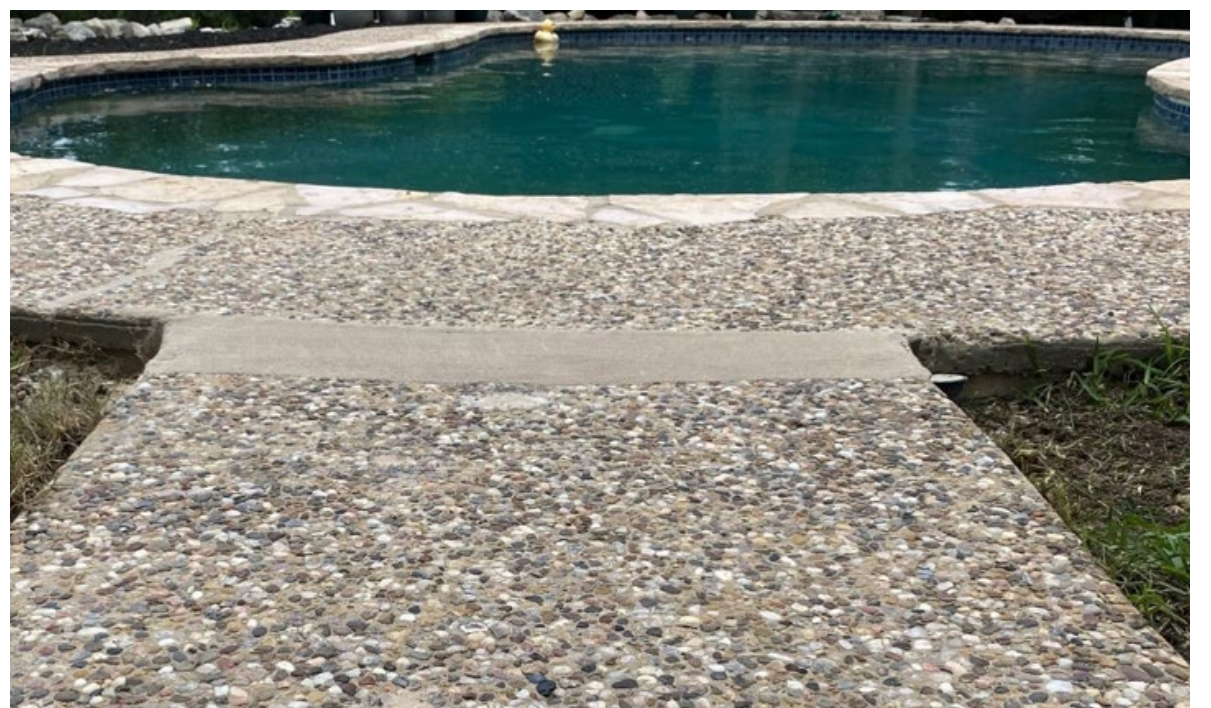


CAUSES & SOLUTIONS

Concrete is strong and durable, but not indestructible. Over time, the concrete slabs that make up your driveway, sidewalk, patio, or pool deck can sink, crack, and deteriorate.



Before



After

And these issues don't get better with time. Thankfully, concrete problems can typically be fixed without resorting to complete concrete replacement.



Why Concrete Fails:



Weak or shifting soils cause slabs to settle and sink.



Rain and runoff wash soil out from under concrete.



Drought shrinks soil leaving voids for concrete to sink into.



Seasonal expansion and contraction make cracks and joints worse.

Don't worry—our proven solutions address these issues permanently to ensure a long-lasting fix.

How TerraFirma Can Fix & Protect Your Concrete Permanently:



Lifting Broken,
Sunken Concrete
With PolyLevel®



Sealing Joints And
Cracks Against Water
Intrusion With NexusPro®



Helping Prevent
Surface Deterioration
With SealantPro®

PolyLevel® foam injection lifts, levels, and stabilizes slabs permanently.



PolyLevel is a high-tech, lightweight polymer foam that initially runs like water, filling every crack and crevice underneath your concrete.

The foam quickly expands and hardens, lifting concrete slabs back to their original position—while at the same time compressing the soil beneath, stabilizing your concrete permanently.



Before



After

Benefits of Lifting Concrete With PolyLevel

- Lightweight solution will not add weight to existing soil.
- Environmentally friendly solution does not degrade.
- Waterproof material will not wash out.
- Cures in just hours, not days—you can use your concrete again quickly.
- Causes minimal disruption to existing concrete.

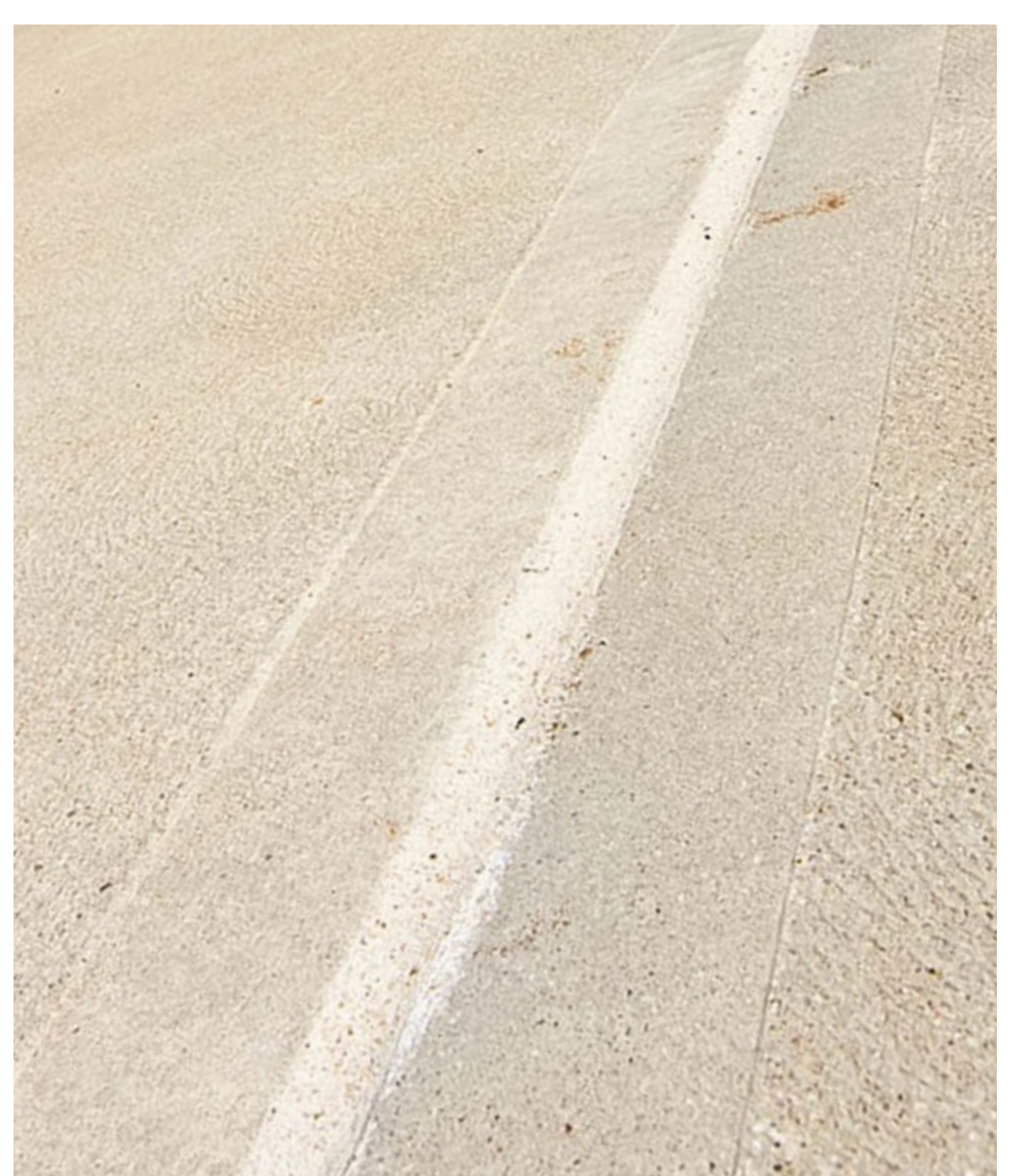
NexusPro® joint sealant seals cracks and joints to stop water intrusion.



NexusPro is a silicone-based joint sealant specifically engineered to offer a long-lasting, flexible barrier to harsh weather. Unlike urethane-based sealants that can dry out, shrink, and crack as they are exposed to the sun's UV rays, silicone sealants remain flexible.



Before



After

Benefits of Sealing Concrete Joints and Cracks With NexusPro

- Extremely long-lasting and durable.
- Seals out water from getting underneath concrete slabs, protecting from soil washout.
- Not affected by extreme temperatures, can be installed year-round.
- Resistance to UV rays results in no drying, cracking, or bubbling.

SealantPro® surface sealer protects concrete against moisture, salt, and chemicals.



SealantPro permanently bonds with your concrete's surface to extend its lifespan by decades. DIY sealants from big-box stores need to be reapplied periodically, but professionally installed SealantPro only takes a single application to be permanently effective.



We ensure a full coverage by adding a temporary colorant.

Benefits of Sealing Concrete Surfaces With SealantPro

- One clear, UV-resistant application helps repel moisture, salt, and chemicals.
- Permanently bonds with concrete, so protection won't weaken over time.
- Helps keep concrete smooth, stain resistant, and easier to clean.
- Helps prevent the need for costly repairs while extending your concrete's lifespan.
- Forms a molecular bond with the concrete surface and is specifically designed to prevent water penetration, helping protect against spalling and pitting as seasons change year after year.

Why Fix It Now?

Delaying repairs only makes problems worse—and more expensive.

Early action like you're taking
does several things:

- ✓ Protects the value and safety of your home
- ✓ Restores your peace of mind right away
- ✓ Saves you money compared to larger repairs later
- ✓ Prevents small issues from turning into more severe damage



Before



After

What to Look for In a Contractor

A true professional will provide:



A thorough inspection,
not a quick glance



A detailed explanation of
the underlying problems



A detailed proposal
with transparent pricing



Solutions backed by
engineering expertise
and strong warranties



A reputation built
on honesty, not
high-pressure sales

Contractors rarely check all these boxes, but they do exist. They're usually larger, well-established, and have hundreds of online reviews from satisfied customers.

ABOUT TERRAFIRMA



Since 2005, TerraFirma's team of foundation, basement, and concrete experts have kept homes safe, dry, and stable. We are trusted and referred by homeowners to provide solutions for home foundations, basement and crawl space moisture, concrete leveling, and earthquake retrofitting.

Our purpose is simple: to raise the standard of what foundation repair and waterproofing should be.

Every service we provide is backed by a detailed, transferable warranty—giving you confidence that your investment is protected for the long haul.

Hear From Our Customers



Overall, they did a great job. Very easy to work with, very professional. The guys who came to my house were great. They were very friendly and very kind. The foreman was exceptional. The individuals I talked to on the phone were very professional, very nice. They worked with me and got things done when I could get them done.

I would recommend them to anybody.”

- CURTIS



It is very rare to find a company that is excellent from the very first encounter to the last phone call. Every person at TerraFirma has been attentive and kind, but most of all they have taken the time to explain their process and to do the highest quality work. The crews took pride in their work and knew their craft, answering my questions in a thorough manner. I felt compelled to write this very positive review because so many times only negative people take the time to express their opinions. This company lives up to their commercials and quality of work. They're local and we should all support this local business when we can.”

- CHRISTINE

[READ MORE REVIEWS](#)



YOUR UPCOMING APPOINTMENT

Here's what to expect:

1 **Inspection**

Your Design Specialist will conduct a complete and thorough inspection, which may take up to two hours. You're welcome to join in and ask questions at any time.

2 **Diagnosis**

Your Design Specialist will then sit down with you and explain what they found in plain language.

3 **Solution**

You'll see customized options for permanently repairing your home's concrete.

4 **Proposal**

Finally, you'll receive a detailed proposal with clear pricing and no surprises—so by the time we leave, you'll know exactly what the problem is and how much it will cost to fix.

Smart Questions To Ask Your Design Specialist

- ✓ How does this solution address the *cause* of the problem?
- ✓ How long will the fix last?
- ✓ What kind of warranty comes with it?
- ✓ What will my property look like when the work is done?
- ✓ How quickly can the work be scheduled?

Local Care. National Strength.

As part of the nationwide Foundation Supportworks Network, TerraFirma has access to exclusive products, training, and engineering support that other contractors simply don't. That means you get local care and accountability, with the strength of a national leader behind every solution.



**Foundation
Supportworks®**

WE'LL SEE YOU SOON!

You made the right choice by calling us out to inspect your home's concrete and have these issues addressed sooner rather than later. We can't wait to see you and get started!

In the meantime, if you have any questions, please don't hesitate to call:

866.486.7196

TERRA  **FIRMA**®